



Course Description

FSE2201 | Funeral Home Operations | 3.00 Credits

This class is an overview of cremation practices including but not limited to flame-based cremation and alkaline hydrolysis. Comprehensive review of merchandise and cemetery options are discussed. Corequisite: FSE2200

Course Competencies:

Competency 1: The student will explain the importance of a certificate of death by:

1. Describing the purpose and uses of the death certificate
2. Explaining the timelines for when the certificate must be completed and turned in to the Bureau of Vital Statistics
3. Explaining the importance of completing the death certificate with no errors

Competency 2: The student will explain the importance of the first call by:

1. Explaining the importance of a first call in regards to impact on the funeral home as a business
2. Differentiating between different locations where a transfer of remains may occur and the best practices associated with them

Competency 3: The student will differentiate between making funeral arrangements in different locations by:

1. Explaining the different locations where arrangements can occur
2. Contrasting arrangements made at a funeral home against those made at a resident or other location

Competency 4: The student will discuss the ramifications of merchandising by:

1. Identifying the various types of caskets and outer burial containers
2. Identifying merchandise associated with cremation
3. Comparing the different materials and levels of construction that determine consumer perception of value in funeral merchandise

Learning Outcomes:

- Communicate effectively using listening, speaking, reading, and writing skills
- Solve problems using critical and creative thinking and scientific reasoning
- Formulate strategies to locate, evaluate, and apply information
- Create strategies that can be used to fulfill personal, civic, and social responsibilities
- Demonstrate an appreciation for aesthetics and creative activities